

European Society of
Anaesthesiology and
Intensive Care

European Patient Safety and Quality Masterclass 2026 Athens, Greece

Day 1 – 2 March 2026

09:00 – Registration

09:30 – Introduction round, participants' expectations

10:00 – Human Error: Do 'Bad Apples' exist?

Part 1

Literature: *I Do bad apples exist?*

11:00 – Coffee Break

11:30 – Human Factor I: Working with others in healthcare

Remarks: *Hand-it on will be conducted with a focus on working with other professionals to achieve a common goal, even though the circumstances might not make it easy to do so.*

12:15 – Human Error: Do 'Bad Apples' exist?

13:00 – Lunch break

14:00 – Human Factor II : fatigue, limitations and psychology



14:45 – Human Error: Do ‘Bad Apples’ exist?

Part 3

15:30 – Coffee break

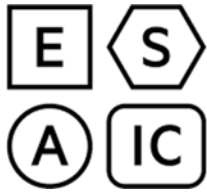
16:00 – Human Factor III : Emergency Manuals – why bother? and how to use them!

16:45 – Human Error: Do ‘Bad Apples’ exist?

Part 4 (optional)

17:15 – The patient’s perspective: Testimonial

17:45 – Day 1 wrap up



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Day 2 – 3 March 2026

09:00 – Welcome back Q&A

09:30 – Group 1 W 1 (Group 3 optional)
Group 2 W2 (Group 4 optional)

11:00 – Coffee Break

11:30 – Group 2 W1 (Group 4 optional)
Group 1 W2 (Group 3 optional)

13:00 – Lunch break

14:00 – Quality workshop I

15:00 – Coffee break

15:30 – Quality workshop II

16:30 – Coffee break

16:45 – Pro-Con: Evidence based Patient Safety

17:30 – End of Day 2

Day 3 – 4 March 2026

08:30 – Welcome back Q&A

09:30 – Crisis task force: analysis of the event (2/3 groups)

10:00 – Coffee Break

10:15 – Group 1 W4 (Group 3 optional)
Group 2 W5 (Group 4 optional)

11:00 – Group 2 W4 (Group 4 optional)
Group 1 W5 (Group 3 optional)

11:45 – Improvement plan (groups)

12:15 – Leadership in Patient Safety

13:15 – Q&A, resume, feedback

13:45 – Lunch and goodbye