European Society of Anaesthesiology and Intensive Care

# ESAIC QUALITY CHARTER

The European Society of Anaesthesiology and Intensive Care (ESAIC) is committed to providing high-quality, professional, and efficient services that meet the needs and expectations of its members, customers, research partners, and other interested parties. ESAIC strives to deliver these services in a consistent, effective and ethical manner, appropriate to its purpose and aligned with its mission, vision and strategic direction.
ESAIC maintains a Quality Management System (QMS) aligned with ISO 9001 to ensure that its activities are consistently planned, performed, monitored and continually improved. The QMS supports ESAIC's strategic direction and considers the organisation's context, applicable requirements, risks, opportunities and the needs of interested parties. ESAIC is committed to satisfying applicable requirements and continually improving the effectiveness of its QMS.

To achieve this, ESAIC is committed to:

1. **Leadership and commitment**
   Management is accountable for the effectiveness of the QMS and ensures that appropriate resources and measurable quality objectives are established, monitored and aligned with ESAIC's strategic direction.
2. **Employee engagement and competence**
   Quality is the responsibility of every employee. ESAIC promotes competence, accountability, collaboration, continuous learning and active employee involvement.
3. **Continuous improvement**
   ESAIC monitors and improves the effectiveness of its QMS through performance indicators, audits, management reviews and corrective actions.
4. **Diversity and Respect**
   ESAIC promotes equal opportunities, diversity and inclusion and treats all individuals with dignity, fairness and professionalism.
5. **Compliance and integrity**
   ESAIC complies with applicable legal, regulatory and ethical requirements. Where applicable, ESAIC's clinical research activities are conducted in accordance with ICH-GCP, applicable regulatory requirements and recognised international standards.
6. **Data Protection and Information Security**
   ESAIC is committed to protecting confidential information, personal data, and organisational knowledge through appropriate governance, security measures and compliance with applicable data protection requirements.

This Quality Charter is maintained as documented information, communicated within ESAIC and made available to relevant interested parties. Employees are expected to apply it within their roles and responsibilities.
Approved by: Cathy Weynants, CEO